



Neu-X300-Q370



Neu-X300-H310

## Main Features

- 8th Gen Intel® Core™ socket type processor
- 3 x HDMI 2.0 resolution 4K@60Hz
- Storage M.2 2280 Key M
- Support iAMT technology
- Dual DDR4 SO-DIMM up to 32G
- TPM 2.0 IC onboard
- Fanless design

## Product Overview

Powered by the 8th Gen Intel® Core™ processor, the Neu-X300 Series fanless embedded player can handle powerful multimedia content and offer stunning visuals for striking 4K entertaining content creation, media playback, and image processing. The Neu-X300 Series manages in-store traffic analytics, simultaneously engaging "calls to action" with virtual interactions in order to increase product interest.

Neu-X300 Series, supporting up to triple HDMI 2.0 displays, USB 3.0 ports, and a RS232 interface, is an ideal high-end embedded player to optimize information visualization, convey brand messages, customer engagement, and smart retail management efficiencies to increase in-store traffic and sales. The slim fanless design with extended durability further covers usages like endless aisles, QSRs, drive-thru kiosks, bus stops, digital transit information signs, and information stands.

## Specifications

### CPU Support

- Socket LGA1151, Intel® 8/9th Gen Core™ i9/i7/i5/i3 processor, 14nm process

Generation	Socket Type	CPU	Smart Cache	Cores	Threads	Base Frequency	TDP
8th Coffee Lake	FCLGA1151	i3-8100T	6M	4	4	3.1GHz	35W
8th Coffee Lake	FCLGA1151	i5-8500T	9M	6	6	2.1GHz	35W
8th Coffee Lake	FCLGA1151	i7-8700T	12M	6	12	2.4GHz	35W
9th Coffee Lake Refresh	FCLGA1151	i3-9100TE	6M	4	4	2.2GHz	35W
9th Coffee Lake Refresh	FCLGA1151	i5-9500TE	9M	6	6	2.2GHz	35W
9th Coffee Lake Refresh	FCLGA1151	i7-9700TE	12M	8	8	1.8GHz	35W
9th Coffee Lake Refresh	FCLGA1151	i9-9900T	16M	8	16	2.1GHz	35W

### Chipset

- Intel® PCH Q370
- Intel® PCH H310

### Graphics

- Intel® UHD Graphics 630

### Main Memory

- 2 x 260-pin SO-DIMM socket, support up to DDR4 2400/2666MHz, non ECC, un-buffered memory up to 32G (single 16G)

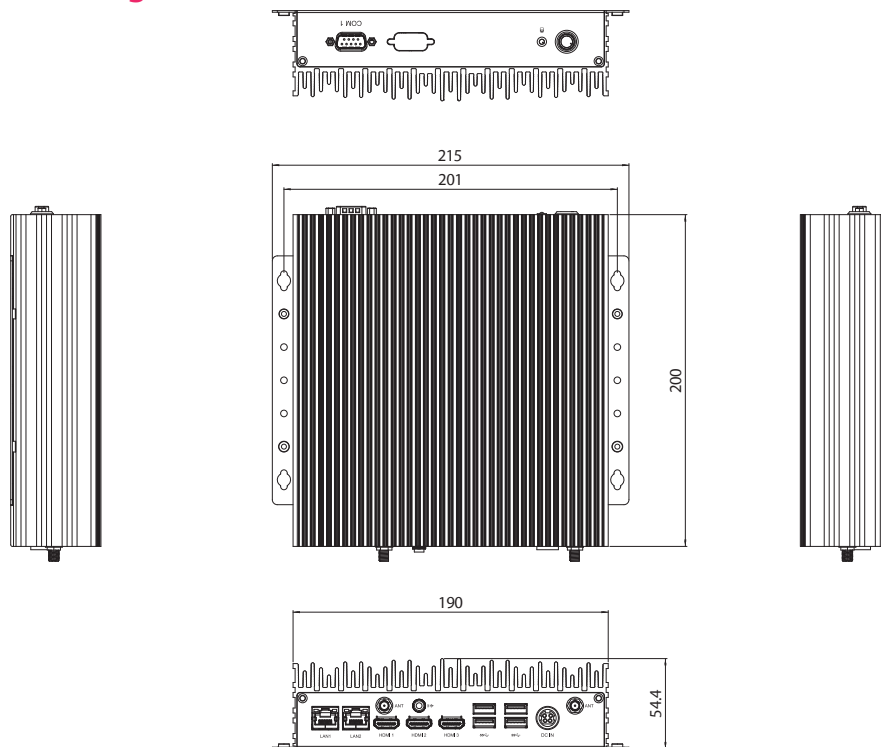
### I/O Interface-Front

- 1 x Storage active LED
- 1 x Power LED
- 1 x Power button
- 1 x RS232/422/485 COM port

### I/O Interface-Rear

- 2 x Antenna hole
- 4 x USB 3.0

## Dimension Drawing



- Display:
  - Q370, 3 x HDMI 2.0, resolution up to 4096 x 2160 @60Hz
  - H310, 2 x HDMI 2.0, resolution up to 4096 x 2160 @60Hz
- 2 x RJ45 with LEDs for Gigabit LAN
- 1 x 12V DC input, 4-pin DC Jack
- 1 x Line-out

### Internal I/O

- 2 x RS232 COM port connector via box header
- GPIO supported; 4 x GPI, 4 x GPO
- 1 x PCIe x16 slot (Q370)
- 1 x SATA connector (Q370)
- USB ports:
  - Q370, support 4 x USB 2.0 via 2 headers (2 x 5P)
  - H310, support 2 x USB 2.0 via 1 header (2 x 5P)

### Expansion

- 1 x M.2 2230 Key E connector, support Wi-Fi +BT module

### Storage

- Q370
  - 1 x M.2 2280 Key M SSD with SATA/PCIe (NVMe)
- H310
  - 1 x M.2 2280 Key M SSD with SATA signal

### Power Supply

- 1 x External 96W AC/DC power adapter with lock
- Input: 100VAC to 240VAC
- Output: DC+12VDC

### Environment

- Operating temperature: -5°C to 45°C ambient with 0.7m/s air flow
- Storage temperature: -20°C to 80°C
- Humidity: 95% (non-condensing)
- Shock protection: 50G peak acceleration, 11ms according to IEC60068-2-27
- Vibration protection
  - Random: 2Grms @ 5~500 Hz, IEC60068-2-64
  - Sinusoidal: 2G @ 5~500 Hz, IEC60068-2-6

### Certification

- CE (EMC EN55032 +EN55035)
- FCC Class A (EMI part 15B)

### Dimensions

- 190mm (L) x 200mm (W) x 54.4mm (H)

### Operating System

- Win10 64bit/Linux

## Ordering Information

- **Neu-X300-Q370 (P/N: 10W10X30000X4)**  
8th Gen Intel® Core™ processor slim and fanless system with PCH Q370
- **Neu-X300-H310 (P/N: 10W10X30001X4)**  
8th Gen Intel® Core™ processor slim and fanless system with PCH H310